#### Collectivist; Strategy, Sustainability, Customer and Transformation Expert

### DR.HAKAN TETIK

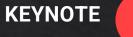
#### **WORKSHOP**

Special Design and Output for the Needs of Organizations, Workshops & Call Meetings & Moderation



#### **TRAINING**

Effective Trainings that Increase the Awareness of Participants as Individuals, Teams and Organizations with Academic & Practical Methods



Special Design Speeches serving a Purpose according to Briefs, Interactive Speeches about Business & Life

#### **CONSULTANCY**

Strategy, Customer Experience, CRM Sustainability, Strategic Marketing, Product Management, Executive Mentoring









# 4x4 Trainer, Consultant and Speaker

I provide service in 4 languages
I am different in 4 subjects,
I specialized in 4 main functions at school,
I find 4 core competencies critical

Abroad %20+ Koç University 10+ Years EU & MEA Region

What I like; being inspired, Artificial Intelligence, Business Models, Innovation, Digitalization, Stoicism, Travel, Gastronomy, Sailing & Sea

What I do not like; Television, Hidden Agendas, Excuses, Time Traps, Lack of Strategy, Those who say No









# Workshop

- 1. Creating the Strategic Roadmap with Common Mind
- 2. Strategic Marketing & Positioning Roadmap
- 3. Conference Call & Moderation
- 4.Preparation of the Sustainability Roadmap by Measurement in accordance with Global Criterias
- 5. Product Management Culture
- 6. Customer Experience Design & Management
- 7. Employee Experience Design & HR Training
- 8. Expansion Plan of Cultural Transformation
- 9. Data Interpretation & Data Set Design
- 10.Future Design with Artificial Intelligence and Prioritization
- 11.Roadmap to become a «Hidden Champion»
- 12. Differentiation Roadmap in Service Marketing
- 13. Development of Hyper Growth Strategy
- 14. Agile Implementation of Strategy with OKR
- 15.Board of Directors & C-Level Compliance Study
- 16.Brand Positioning Study
- 17. Growth Design with Pricing

- ♦ Teamwork for 10-30 People, 3 or 4 Teams
- ♦ Interactive, Question/Answer, Discussions, Book awards
- ♦ *Duration: 09.00-17.00; sometimes long day*
- ♦ Projection, Flipchart, U Form, Round table
- *♦ Workshop Outputs and Report*
- ♦ Need-specific content and concrete outputs after the 'Brief'
- ♦ Real life examples, less slides, more practice
- ♦ Individual → Team → Institutional Integrity
- *♦ Academically sound, strong in Practice*
- *♦* Suitable for Cultural Factors
- ♦ Real Cases (not Apple, Tesla etc. ②)

# Face to Face & Online Trainings

- 1.Strategic Thinking
- 2.Strategic Planning
- 3.Strategic Marketing
- 4.Design Thinking & Product Management
- 5. Customer Centricity
- 6.Customer Experience
- 7.Employee Experience
- 8.Making Sense of Data
- 9. How To 'Unlearn'
- 10.Innovation & Service Innovation
- 11.Collaborative Intelligence
- 12.CRM & CEM
- 13. Applied 'Agile Business Case'
- 14.Strategic Project Management
- 15. Change & Transformation Management
- 16.Marketing Research
- 17. Market Oriented Segmentation
- 18. Creating a Personal Strategy
- 19.Strategy in the World of VUCA & BANI
- 20.Prioritization Management
- 21. Agile Leadership
- 22.Data-Driven Management
- 23.Strategy Management with OKR
- 24.Omnichannel Marketing
- 25. Transition from Strategy to Sustainability

### Common Features;

- ♦ Teamwork for 12-24 People, 3 or 4 Teams
- ♦ Interactive, Question/Answer, Discussions, Book awards
- *♦ Duration: 09.30-16.30; as 4 modules*
- ♦ Projection, Flipchart, U Form, Round table
- ♦ Presentation PDF is given, link is given for the Toolkit

### Online Exclusive;

- ♦ Zoom, Teams, Webex, Google Meet
- ♦ Interactive Whiteboard, Teamwork with Breakout Rooms



### Keynote

- 1.Unlearning and Letting Go of What We Know «Unlearn»
- 2. Managing the Dynamics of Change and Transformation
- 3. Growing with Strategy in Crisis Times
- 4. Transforming to «Good to Great» Company
- 5. Protecting from or Use of Artificial Intelligence
- 6.Doing Business with the Customer at the Center
- 7. Monetization Finding the Trail of Money
- 8. Doing Collective Work with Agile Teams
- 9.Being Ready for 2030 Megatrends from today
- 10.2030 Megatrends and their Impact on the Business World
- 11. Being a Right Brain (CEM) & Left Brain (CRM) Company
- 12.Leading Based on Performance in the New Era
- 13. Business Management in the Generation Z Economy
- 14. How to Become a «Hidden Champion»
- 15. Making a Difference with Customer Experience
- 16.Don't Wait for your Second Chance, Create it!
- 17. Effective Pricing in an Inflationary Environment
- 18. How to Do Hyper Growth
- 19. Making Internal and External Customer Happy at the Same Time

- ♦ Keynote Speaker Agency 'Exclusive'
- *♦* 45 min − 60 min.
- ♦ 'Brief' before Keynote
- \* Travel and accommodation costs outside the city are billed separately.





# Consultancy

### **Programs**

- 1.Strategy Roadmap
- 2. Sustainability Roadmap
- 3.B2B and B2C Pricing Roadmap
- 4. Strategic Marketing Roadmap
- 5. Product Management Roadmap
- 6.Customer Experience Roadmap
- 7. Employee Experience Roadmap
- 8. Hyper Growth Strategy Roadmap
- 9.Go-To-Market Roadmap
- 10. Customer Growth Model Roadmap
- 11. New Generation Business Model Roadmap
- 12.Brand & Positioning Roadmap

#### One to One Consultancy

- 1.CxO Transformation Mentoring
- 2.Board Membership
- 3. Mergers & Acquisitions (M&A)
- 4.Successor/Predecessor Building



- ♦ The roadmap is created with programs; it is carried out through one-on-one meetings, field studies, interim reports, trainings and workshops.
- ♦ As 4Biz —"Ideas for Business", we provide services with competent and experienced consultants in Roadmaps.
- Roadmaps are obtained through detailed studies lasting 2-3 months and can optionally be monitored afterwards.